

SUGHRUE MION

RECEIVED  
CENTRAL FAX CENTER  
JUN 15 2007

1  
PAGE 1 02/05 LIAISON  
DIVISION

## PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

**Docket No: CA1463**

2007 JUN 19 PM 4: 41

Takeshi ISHIZAKI, et al.

Appln. No.: 09/841,710

Group Art Unit: 2143

Confirmation No.: 6270

**Examiner: Jeffrey C. PWU**

**Filed: April 24, 2001**

**For: INTEGRATED SERVICE MANAGEMENT SYSTEM**

## REQUEST FOR REFUND

**MAIL STOP 16**

Director of the U.S. Patent and Trademark Office

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Applicant hereby respectfully requests a refund in the amount of \$130.00. This refund is to be credited to Deposit Account No. 19-4880.

On February 21, 2006, the USPTO erroneously charged our deposit account, 19-4880, in the amount of \$130.00 for a Statutory Disclaimer Fee that had already been charged on January 31, 2006. A Terminal Disclaimer was filed on January 30, 2006 and it was charged to our Deposit Account the next day of January 31, 2006. It should not have been charged twice.

A copy of the Deposit Account Monthly Statement showing the two charges to our account is enclosed.

**A duplicate copy of this paper is attached.**

Respectfully submitted,

**SUGHRUE MION, PLLC**  
Telephone: (650) 625-8100  
Facsimile: (650) 625-8110

MOUNTAIN VIEW OFFICE

23493

**CUSTOMER NUMBER**

**Date: June 15, 2007**

Pavel I. Rogodin  
Registration No. 48,205

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this REQUEST FOR REFUND is being facsimile transmitted to the U.S. Patent and Trademark Office this 15th day of June, 2007.

RECEIVED  
CENTRAL FAX CENTER  
JUN 15 2007



## UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents  
United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450  
www.uspto.gov

MONTHLY STATEMENT  
OF DEPOSIT ACCOUNT

To replenish your deposit account, detach and return top portion with  
your check. Make check payable to Director of Patents & Trademarks.

SUGHRUE MION, PLLC  
2100 PENNA AVE N W  
SUITE 800  
WASHINGTON DC 20037

FINA

Account No.	194880
Date	1-31-06
Page	20

PLEASE SEND REMITTANCES TO:  
U. S. Patent and Trademark Office  
P.O. Box 70541  
Chicago, IL 60673

DATE POSTED			CONTROL NO.	DESCRIPTION (Serial, Patent, TM, Order)	DOCKET NO.	FEE CODE	CHARGES/ CREDITS	BALANCE
MO.	DAY	YR.						
1	30	06	934	10501005		8021	40.00	55475.48
1	30	06	1641	78293541	57839	7004	450.00	55025.48
1	30	06	1860	78399207	S8470/800790	7004	300.00	54725.48
1	30	06	2066	78398531	S8469/540000	7004	150.00	54575.48
1	30	06	2130	2314258	52843	7205	100.00	54475.48
1	30	06	2131	2314258	52843	7208	200.00	54275.48
1	31	06	1	10787144	Q80145	1251	120.00	54155.48
1	31	06	3	09918508	Q65478	1202	36.00	54119.48
1	31	06	4	09918508	Q65478	1201	86.00	54033.48
1	31	06	5	09328893	Q54532	1403	1000.00	53033.48
1	31	06	24	11261919	Q-91204	1011	300.00	52733.48
1	31	06	25	11261919	Q-91204	1111	500.00	52233.48
1	31	06	26	11261919	Q-91204	1311	200.00	52033.48
1	31	06	27	11261919	Q-91204	1051	130.00	51903.48
1	31	06	27	11261919	Q91204	8021	40.00	51863.48
1	31	06	39	11262970	Q-91264	1011	300.00	51563.48
1	31	06	39	60733259	P91251	8021	40.00	51523.48
1	31	06	40	11262970	Q-91264	1111	500.00	51023.48
1	31	06	40	10684296	CA1400	2202	100.00	50923.48
1	31	06	41	11262970	Q-91264	1311	200.00	50723.48
1	31	06	41	10684296	CA1400	2201	100.00	50623.48
1	31	06	42	11262970	Q-91264	1202	200.00	50423.48
1	31	06	42	10684296	CA1400	1806	180.00	50243.48
1	31	06	43	11262970	Q-91264	1201	600.00	49643.48
1	31	06	44	11262970	Q-91264	1053	130.00	49513.48
1	31	06	45	11262970	Q-91264	1251	120.00	49393.48
1	31	06	46	11262970	Q91264	8021	40.00	49353.48
1	31	06	100	1550899	S10454	8521	40.00	49313.48
1	31	06	117	09878204	Q64908	1253	1020.00	48293.48
1	31	06	118	09878204	Q64908	1201	800.00	47493.48
1	31	06	118	09841710	CA1463/ 36992.00077	1814	130.00	47363.48
1	31	06	123	10216779	Q71364	1251	120.00	47243.48
1	31	06	157	3017205		6212	100.00	47143.48
1	31	06	185	09537709	Q56559	1402	500.00	46643.48
1	31	06	211	10678094	Q77830	1251	120.00	46523.48
1	31	06	290	60677415	P8776	8007	20.00	46503.48
AN AMOUNT SUFFICIENT TO COVER ALL SERVICES REQUESTED MUST ALWAYS BE ON DEPOSIT					OPENING BALANCE	TOTAL CHARGES	TOTAL CREDITS	CLOSING BALANCE

M5020C (11/2005)

\*\*\* O.D. INDICATES OVERDRAWN



## UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents  
United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450  
www.uspto.gov

MONTHLY STATEMENT  
OF DEPOSIT ACCOUNT

To replenish your deposit account, detach and return top portion with  
your check. Make check payable to Director of Patents & Trademarks.

SUGHRUE MION, PLLC  
2100 PENNA AVE N W  
SUITE 800  
WASHINGTON DC 20037

FINA

Account No.	194880
Date	2-28-06
Page	14

PLEASE SEND REMITTANCES TO:  
U. S. Patent and Trademark Office  
P.O. Box 70541  
Chicago, IL 60673

DATE POSTED	CONTROL NO.	DESCRIPTION (Serial, Patent, TM, Order)	DOCKET NO.	FEE CODE	CHARGES/ CREDITS	BALANCE
MO. DAY YR.						
2 17 06	14	60773341	P93294	1005	200.00	75711.48
2 17 06	15	11350905	CA1479	8021	40.00	75671.48
2 17 06	19	11089014		1201	200.00	75471.48
2 17 06	25	11276165	Q93003	1011	300.00	75171.48
2 17 06	26	11276165	Q93003	1111	500.00	74671.48
2 17 06	27	11276165	Q93003	1311	200.00	74471.48
2 17 06	43	4791833	ID 006906	8021	4440.00	70031.48
2 17 06	48	2367976	S10054	8521	40.00	69991.48
2 17 06	81	1034539	800638/S3861	7205	100.00	69891.48
2 17 06	82	1034539	800638/S3861	7201	400.00	69491.48
2 17 06	94	10670792	Q77647	1252	450.00	69041.48
2 17 06	97	10651289	Q77220	1401	500.00	68541.48
2 17 06	119	09902752	Q65155	1252	450.00	68091.48
2 17 06	123	10290187	Q72752	1251	120.00	67971.48
2 17 06	127	09781253	Q63086	1251	120.00	67851.48
2 17 06	128	09781253	Q63086	1801	790.00	67061.48
2 17 06	197	09298910	Q54131	1801	790.00	66271.48
2 17 06	253	09987758	Q67075	1251	120.00	66151.48
2 17 06	357	10802055		8021	40.00	66111.48
2 17 06	630	10485202		8021	40.00	66071.48
2 17 06	1231	78817216	S10521	7001	650.00	65421.48
2 17 06	1612	78170088	800634/S7010	7004	150.00	65271.48
2 17 06	1875	78817504	630000/S10522	7001	325.00	64946.48
2 17 06	2128	78817631	S-10532	7007	275.00	64671.48
2 17 06	2134	78817641	S-10533	7007	275.00	64396.48
2 21 06	1	10628552	Q76699	1253	1020.00	63376.48
2 21 06	2	10841627	Q80127	1252	450.00	62926.48
2 21 06	3	11069038	Q86628	1111	500.00	62426.48
2 21 06	3	11144824	Q88343	1806	180.00	62246.48
2 21 06	4	11069038	Q86628	1311	200.00	62046.48
2 21 06	4	10290187	Q72752	1814	130.00	61916.48
2 21 06	5	11069038	Q86628	1201	200.00	61716.48
2 21 06	6	11069038	Q86628	1202	150.00	61566.48
2 21 06	7	11069038	Q86628	1203	360.00	61206.48
2 21 06	7	09298910	Q54131	1253	570.00	60636.48
2 21 06	9	09847710	CA4163/36992.00077	1814	130.00	60506.48
<div>AN AMOUNT SUFFICIENT TO COVER ALL SERVICES REQUESTED MUST ALWAYS BE ON DEPOSIT</div> <div> <div>OPENING BALANCE</div> <div>TOTAL CHARGES</div> <div>TOTAL CREDITS</div> <div>CLOSING BALANCE</div> </div>						

MS020C (11/2006)

\*\*\* O.D. INDICATES OVERDRAWN

RECEIVED  
CENTRAL FAX CENTER  
JUN 15 2007



401 Castro Street  
Mountain View, CA 94041-2007  
T 650.625.8100  
F 650.625.8110  
www.sughrue.com

**FAX**

Date June 15, 2007

To MAIL STOP 16

Of U.S. Patent and Trademark Office

Fax (571) 273-8300

From Pavel Pogodin, Reg. No. 48,205

Subject Request for Refund

Our Ref CA1463      USSN 09/841,710  
Patent No. 7,099,912

Pages 5  
(including cover sheet)

Please call attention to problems with this transmission by return fax or telephone. Thank you.

THE INFORMATION CONTAINED IN THIS COMMUNICATION IS CONFIDENTIAL, MAY BE ATTORNEY-CLIENT PRIVILEGED, AND IS INTENDED ONLY FOR THE USE OF THE ADDRESSEE. UNAUTHORIZED USE, DISCLOSURE OR COPYING IS STRICTLY PROHIBITED AND MAY BE UNLAWFUL. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY US.

In re application of      Docket No: CA1463  
Takeshi ISHIZAKI, et al.

Appln. No.: 09/841,710      Group Art Unit: 2143

Confirmation No.: 8270      Examiner: Jeffrey C. PWU

Filed: April 24, 2001

For: INTEGRATED SERVICE MANAGEMENT SYSTEM

This fax filing includes:

Request For Refund (in duplicate)	2 pages
Copy of Monthly Statement of Deposit Account 19-4880 dated 1/31/06	1 page
Copy of Monthly Statement of Deposit Account 19-4880 dated 2/28/06	1 page

United States Patent and Trademark Office  
- Sales Receipt -

02/21/2006 SFORD1 00000008 194880 09841710

01 FC:1814 130.00 DA

Adjustment Date: 06/29/2007 SDIRETA1  
02/21/2006 SFORD1 00000008 194880 09841710  
01 FC:1814 130.00 CR